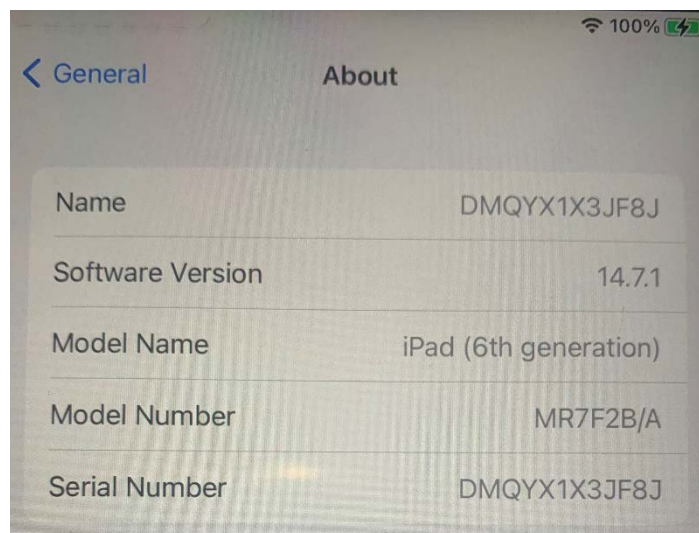


iPad Hardware Repairs

How to Identify iPad Model Number

- To assist with pre-ordering a supply of the correct spare parts TSS require an accurate model number submitted for each device
- If you do not have access to a record of the original delivery information detailing the model numbers deployed to your school then there are various ways you can still access this information
- If the device is still accessible and the screen is working then you can access the information from the **Settings / General / About** menu:



Please do not use this method if the screen is badly damaged as there is a risk of injury from broken glass fragments

- The iPad model number is also printed (in very small text) on the lower part of back case of the iPad– the “A number” printed here (e.g. A1893) will provide the exact details of the model

